

Cancellation Policy for RetroNodes Hosting

At RetroNodes Hosting, we understand that circumstances may arise where you need to cancel your service. Here's our cancellation policy to guide you through the process:

1. Cancellation Eligibility:

You may cancel your service at any time. However, no refunds will be provided for cancellations made after 24 hours from the time of placing the order.

2. How to Cancel:

To initiate a cancellation, please open a ticket through our GamePanel or join our Discord server and contact our support team.

3. Cancellation Process:

Once you request a cancellation, our support team will process it promptly.

4. Prorated Charges:

If applicable, any unused portion of your service fees may be prorated and refunded upon cancellation, subject to the terms of your service agreement.

5. Confirmation:

You will receive confirmation from our support team once your cancellation request has been processed.

6. Further Assistance:

If you have any questions or need assistance with the cancellation process, please reach out to our support team for prompt assistance.

Thank you for choosing RetroNodes Hosting. We strive to provide excellent service and support for all your hosting needs.